

1 **1.** (original) A method whereby a first processor interacts with a second processor via a
2 network,
3 the method comprising the steps performed in the second processor of:
4 receiving a first message from the first processor;
5 responding thereto by fetching user profile information via the network from a
6 remote database that is remote from the second processor; and
7 interacting further with the first processor as permitted by the fetched user profile
8 information.

1 **2.** (original) The method set forth in claim 1 wherein:
2 the user profile information is associated with the first processor and the second
3 processor in the remote database.

1 **3.** (original) The method set forth in claim 2 wherein:
2 in the remote database, the first processor is associated with a first identifier and
3 the second processor is associated with a second identifier; and
4 the step of fetching the user profile information includes the step of providing the
5 first and second identifiers to the remote database.

1 **4.** (currently amended) The method set forth in claim 2 wherein:
2 the identifier for the first processor includes a password; and
3 | the password is included in the ~~initial~~first message.

1 **5.** (currently amended) The method set forth in claim 1 wherein the method further
2 comprises the step of:
3 | automatically responding to an exception condition in the second processor by
4 sending an exception notification to the first processor,
5 the first message being received in response to the exception notification.

1 **6.** (original) The method set forth in claim 1 wherein the method further comprises the
2 step of:

3 sending a log derived from the interaction between the first and second processors
4 to the remote database.

1 **7.** (original) The method set forth in claim 1 wherein:

2 the network by which the first and second processors interact includes a wireless
3 component.

1 **8.** (original) The method set forth in claim 7 wherein:

2 the first processor is a handset that has access to the wireless component.

1 **9.** (original) A data storage device, the data storage device being characterized in that:

2 the data storage device contains code for a program which, when executed on a
3 processor, implements the method set forth in claim 1.

1 **10.** (original) A method whereby a first processor interacts with a second processor via a
2 network,

3 the method comprising the steps performed in the first processor of:

4 sending a first message to the second processor;

5 and

6 interacting further with the second processor as permitted by user profile
7 information which the second processor fetches from a remote database in response to the
8 first message, the remote database being remote to the second processor.

1 **11.** (original) The method set forth in claim 10 wherein:

2 the first message includes a password, the

3 password being used in the second processor to fetch the user profile information.

1 **12.** (currently amended) The method set forth in claim 10 further comprising the step of:

2 receiving an exception notification from the second processor, the exception
 3 notification being automatically sent in response to an exception condition in the second
 4 processor, and;
 5 the step of sending the first message being performed in response to the exception
 6 notification.

1 **13.** (currently amended) The method set forth in claim 10 wherein:
 2 the fetched user profile information determines a user interface by which a user of
 3 the first processor selects among operations on the second processor which are permitted
 4 by the provided user profile information, the second processor responding to selection of
 5 the operation by performing the selected operation.
 6 ~~interacts the second processor.~~

1 **14.** (original) The method set forth in claim 10 wherein:
 2 the network by which the first and second processors interact includes a wireless
 3 component.

1 **15.** (original) The method set forth in claim 14 wherein:
 2 the first processor is a handset that has access to the wireless component.

1 **16.** (original) A data storage device, the data storage device being characterized in that:
 2 the data storage device contains code for a program which, when executed on a
 3 processor, implements the method set forth in claim 10.

1 **17.** (original) A method whereby a first processor interacts with a second processor via a
 2 network,
 3 the method being performed in a remote database that is remote from the second
 4 processor and accessible via the network and comprising the steps of:
 5 receiving a request for user profile information associated with the first and
 6 second processors from the second processor, the second processor sending the request in
 7 response to an initial message from the first processor; and

8 providing the requested user profile information to the second processor, the
9 second processor thereupon interacting with the first processor as permitted by the
10 provided user profile information.

1 | **18.** (original) The method set forth in claim 17 further comprising the step of:
2 receiving a log derived from the interaction between the first and second
3 processors.

1 **19.** (original) A data storage device, the data storage device being characterized in that:
2 the data storage device contains code for a program which, when executed on a
3 processor, implements the method set forth in claim 17.

1 **20.** (new) The method set forth in claim 1 wherein the step of interacting further with the
2 first processor includes the steps of:
3 providing the first processor with an interface for selecting among operations on
4 the second processor which are permitted by the provided user profile information; and
5 responding to selection of the operation by performing the selected operation.